Guest Feedback form

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Excellent | Good | Fair | Poor |
| Front Office  |  |  |  |  |
| Staff courtesy |  |  |  |  |
| Staff Response |  |  |  |  |
| Check in  |  |  |  |  |
| Check out |  |  |  |  |
| Travel Desk |  |  |  |  |
| Door Man |  |  |  |  |
| Food and Beverage  |  |  |  |  |
| Restaurant Ambiance |  |  |  |  |
| Staff Courtesy |  |  |  |  |
| Staff Response |  |  |  |  |
| Quality of Food |  |  |  |  |
| House Keeping |  |  |  |  |
| Cleanliness of the Room |  |  |  |  |
| Staff Courtesy |  |  |  |  |
| Room Size |  |  |  |  |
| Other  |  |  |  |  |
| Spa |  |  |  |  |
| Fitness Center |  |  |  |  |
| Business Center |  |  |  |  |

Getting things right for you is an important part of what we do- and we really do like to hear your feedback about your stay with us.

Any other comments? ...............................................................................................................................

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Room No…………………………….

Name …………………………………